

Step by step guide to Setup Salesforce Authenticator

Salesforce MFA Authentication Methods

1. Approve Request Method:

- For each login, users receive a push notification on the app. They simply tap "Approve" to complete the login process.

2. 6-Digit OTP Method:

- The app generates a 6-digit One-Time Password (OTP). Users enter this OTP in Salesforce to complete the login process.

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Download an authenticator app from your store of choice (Google, Apple, etc.), or use an existing authenticator app if you have one. Salesforce has its own authenticator app, but there are other options as well.



Salesforce Authenticator 4+

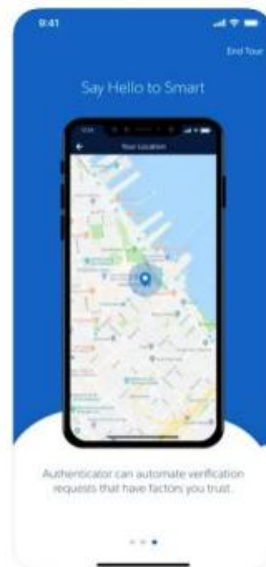
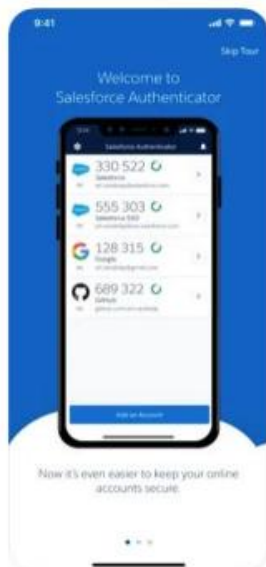
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6-Digit OTP Method:

1. While login, partner user can see this MFA auth Screen. After then **Choose Another verification Method** at the bottom (below Cancel button).

2) Navigate to the Salesforce login page where you enter your Username and password. After entering your user credentials, you will see a page asking for a “Two-Word Phrase” from the Salesforce Authenticator App.



Connect Salesforce Authenticator

For security reasons, you have to connect Salesforce Authenticator to your account. The app sends a notification when we need to verify your identity, and you verify with just a tap. You can also enable location services to have the app verify you automatically from trusted locations. The app provides codes to use as an alternate verification method.

1. Install Salesforce Authenticator on your mobile device from the [App Store](#) or [Google Play](#).
2. Open Salesforce Authenticator and add your account.
3. The app shows a two-word phrase. Enter the phrase here.

Two-Word Phrase

[Choose Another Verification Method](#)

After clicking this method choose the second option for authentication.

Choose a Verification Method

How would you like to verify your identity?

Use the Salesforce Authenticator mobile app

Use verification codes from an authenticator app (such as Google Authenticator or Authy)


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After clicking second option the screen will display the same as below and for this to scan QR code **download Google authentication App** and scan this QR code and save this QR code in Somewhere.

Connect an Authenticator App

Connect a third-party authenticator app to your Salesforce account so you can use it to verify your identity.

1. Open an authenticator app.
2. Scan this QR code with the authenticator app.
3. Enter the code generated by the app.



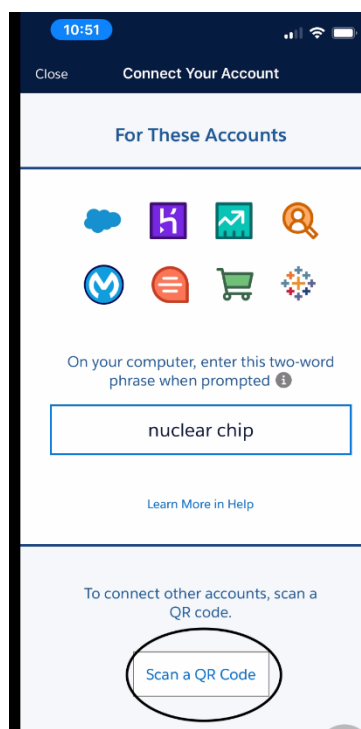
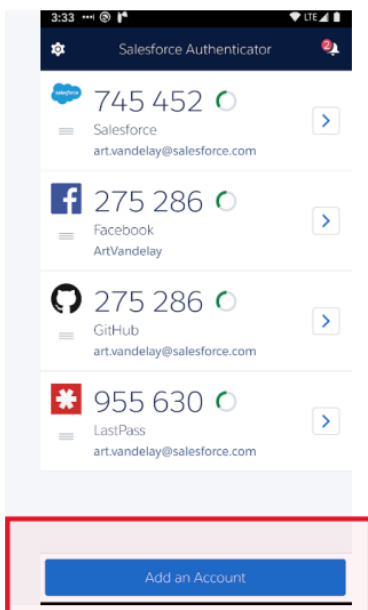
Verification Code

[Back](#) [Connect](#)

[I Can't Scan the QR Code](#)
[Choose Another Verification Method](#)

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Open the app. You'll see a cloud icon with a line through it, indicating you're using it without a Google account



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Verification Code

[Back](#) [Connect](#)

[I Can't Scan the QR Code](#)
[Choose Another Verification Method](#)

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3) Click “Add an Account” on your mobile device and enter the phrase provided in the Salesforce Authenticator App. or select “Choose Another Verification Method” at the bottom of the screen.

Approve Request Method:

Choose a Verification Method

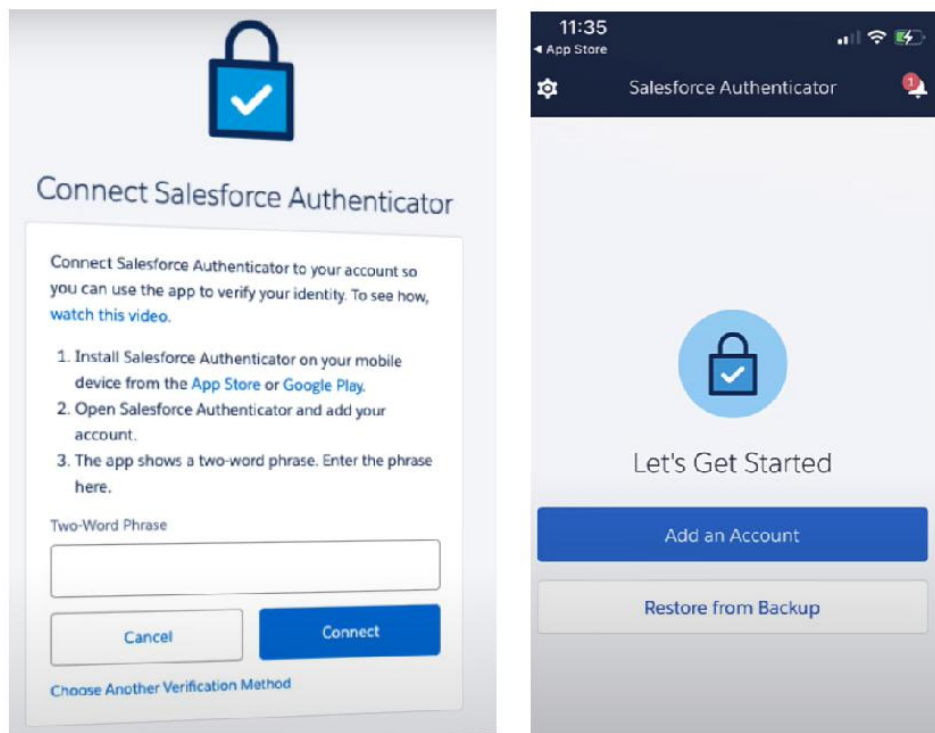
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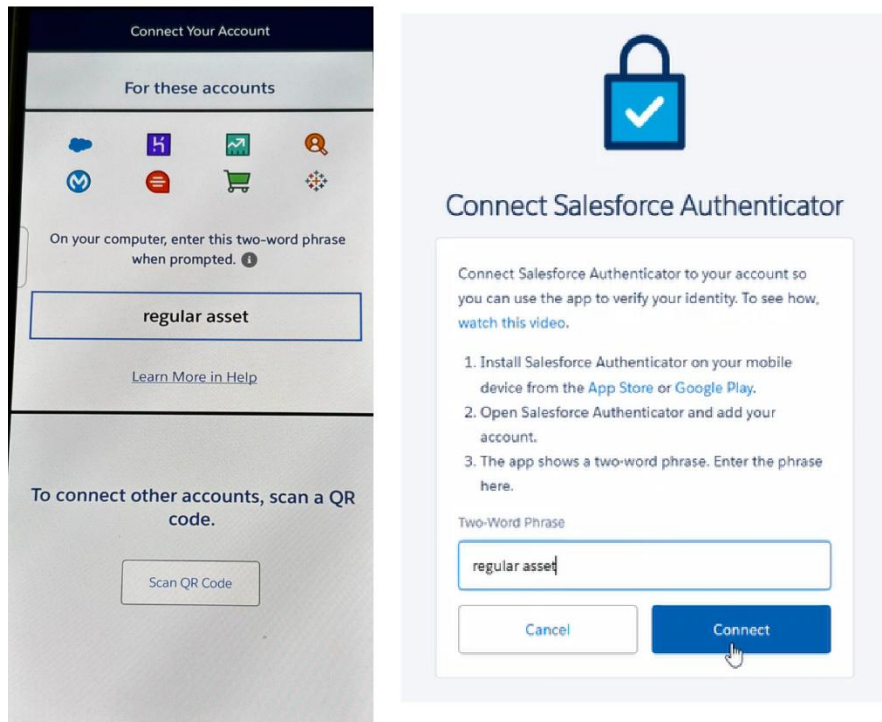
Continue

After selecting “Use the Salesforce Authenticator Mobile app” option salesforce ask for Two-Word Phrase that word phrase will be available in Salesforce Mobile Authenticator mobile app.



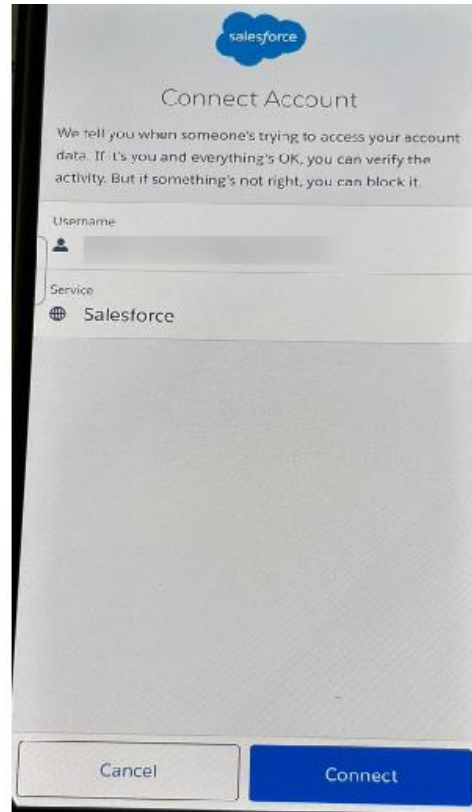
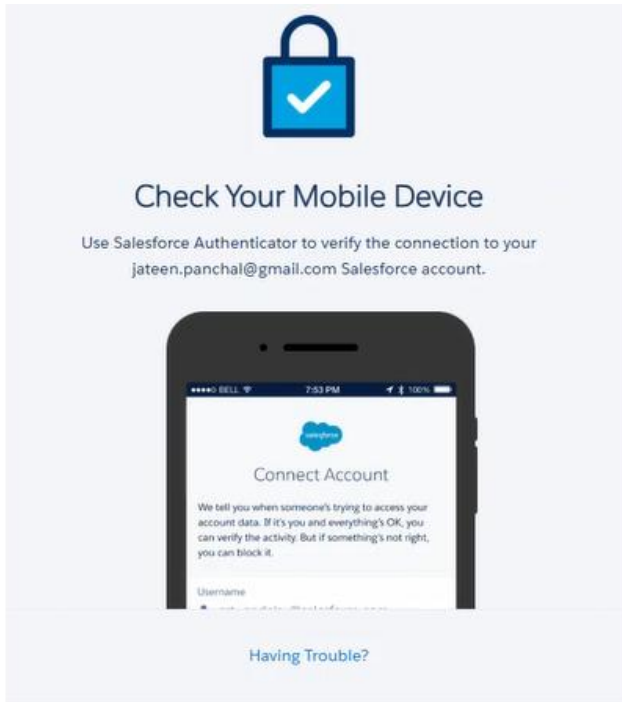
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Click on Add Account: where you found two word phrases like “regular asset” that word need to add in salesforce Two-Word Phrase.



After adding two-word phrase to salesforce click on connect. After clicking connect button in salesforce getting “Check Your Mobile Device” screen and in salesforce authenticator app you got a confirmation to connect your salesforce account with salesforce authenticator app. Click on Connect button in salesforce authenticator app.

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After connecting on salesforce authenticator app got a successful Account Added notification.

